

Connect to your retirement investments



Stay on track to reach your retirement goals. Make it personal.

Alexforbes has **three new ways** for you to connect with your retirement investments, making it easy for you to stay informed and in control.

AF Connect



Enjoy the online platform, which gives you access to:

- > Personal details
- > Benefit statements
- > Investment portfolios and balances
- > Investment product details
- > Personalised product and portfolio management
- > Claims summary and status
- > Fund fact sheets

AF Mobile App



Enjoy the 'on the move' experience, which gives you access to:

- > Investment balances
- > Benefit statements
- > Fund fact sheets
- > Personal details
- > Investment portfolios
- > Nomination of beneficiaries form

WhatsApp



Use WhatsApp self-service, which gives you access to:

- > Benefit statements
- > Latest tax certificate
- > Claims summary and status
- > Register on AF Connect or reset password
- > Learn more on specific topics





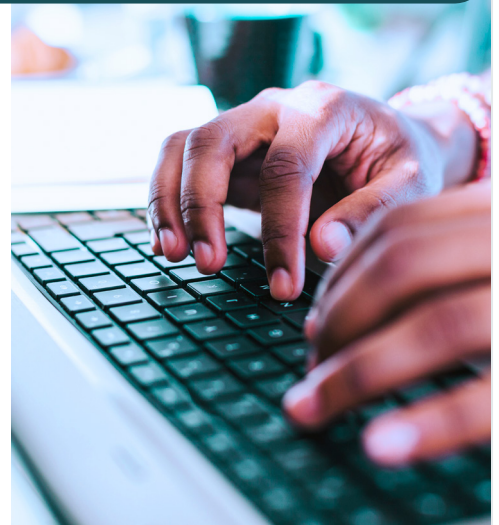
Make informed decisions with AF Connect

AF Connect

Monitor and improve your retirement and investment planning

With AF Connect, you can:

- Enjoy real-time access to investment and other savings values
- View your life and disability insurance values
- Complete an online nomination of beneficiary form
- Download your statements and the member booklet previously issued to you
- Track your withdrawal claims process



Here's how it works

- Visit **mymoneymatters.alexforbes.com** to log in.
- Select **Register** and follow the menu prompts.
- Once you've registered, you'll receive confirmation that your registration is complete.



Need help?

Telephone: 0860 100 333



This app is available as a **FREE** download on the Apple App Store, Google Play Store and the Huawei App Gallery. Simply search for Alexforbes.

AF Mobile App

Here's how it works:



Download the app from the app stores.



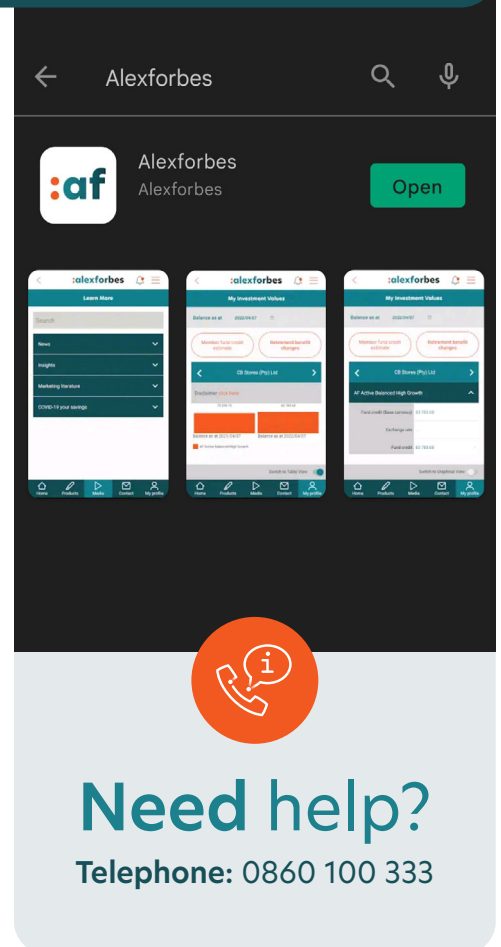
If you don't have an online profile, **register** by following the menu prompts.



If you have an online profile, **log on** using the same username and password.



If your device supports biometric authentication, simply use your fingerprint (touch ID) or facial recognition to log in.



Need help?

Telephone: 0860 100 333

Security features

- > Access permission is strictly controlled
- > Users must register online to access this platform
- > A built-in page timeout feature automatically logs you off if there is no activity
- > Transactions can be monitored and tracked



Get the info you need, when you need it,
at your finger tips.

WhatsApp

Here's how it works:



Save our number to your contacts:
+27 60 043 9601



Type **Help**, select **Register** and
follow the menu prompts



The self-service options are
available 24/7, 365 days a year

With Alexforbes WhatsApp you can:

- > request your
 - most recent tax certificate
 - most recent benefit statement
 - fund balance
- > track the status of a claim
- > register on AF Connect or reset your password
- > access to financial education

