

Retirement



# Alexander Forbes Retirement Fund

## Joiner guide

Base

# Welcome to the Alexander Forbes Retirement Fund core offering

## We're thrilled you're part of the AFRF

Your retirement savings may well be one of the biggest investments you will ever have. For this reason, it is important to understand how your retirement benefits are structured and how the pension fund operates, especially if you want to maximise your retirement savings. Please read this member guide carefully and contact the pension fund offices if you have any questions or need more information in this regard.

### After reading your joiner you should have a good idea of:

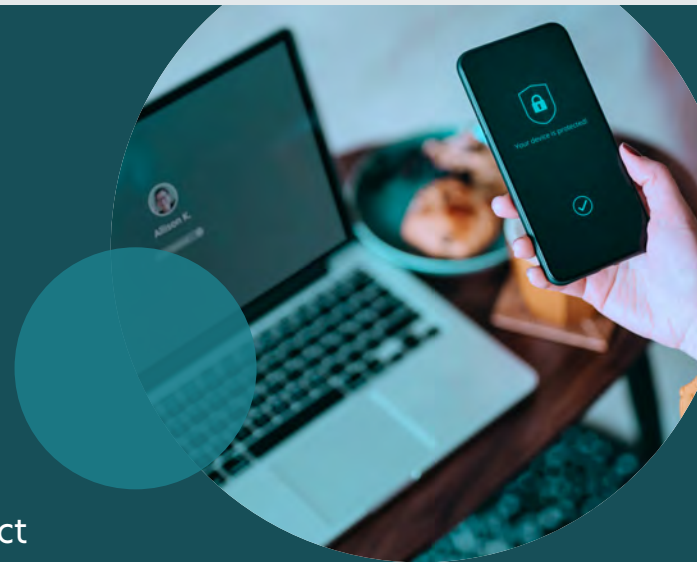
- AF Connect
- AF Rewards
- What the fund can do for you
- How the fund works
- How your fund credit is invested



# Get connected to your retirement investments

**Stay on track to reach your retirement goals. Make it personal.**

Alexforbes has **three new ways** for you to connect with your retirement savings, making it easy for you to stay informed and in control.



## AF Connect



Enjoy the online platform, which gives you access to:

- > Personal details
- > Benefit statements
- > Investment portfolios and balances
- > Investment product details
- > Personalised product and portfolio management
- > Claims summary and status
- > Fund fact sheets

## AF Mobile App



Enjoy the 'on the move' experience, which gives you access to:

- > Investment balances
- > Benefit statements
- > Fund fact sheets
- > Personal details
- > Investment portfolios
- > Nomination of beneficiaries form

- > Visit AF Connect **here** and follow the menu prompts
- > Once you've registered, you'll receive confirmation that your registration is complete

## WhatsApp



Use WhatsApp self-service, which gives you access to:

- > Connect with an Alexforbes financial adviser
- > Benefit statements
- > Latest tax certificate
- > Claims summary and status
- > Register on AF Connect or reset password
- > Learn more on specific topics
- > WhatsApp uses end-to-end encryption to keep your messages secure



# Make informed financial decisions

## My Money Matters toolkit

You get free access to professional financial consultants through the My Money Matters toolkit.

Making decisions that affect your future self is easier if you know what matters most to you and what your goals are.

My Money Matters toolkit is there to help you manage your finances and guide you through starting a new job, resigning or retiring.

### Access My Money Matters toolkit



0860 000 381



[mymoneymatters@alexforbes.com](mailto:mymoneymatters@alexforbes.com)



Visit the site: <https://mymoneymatters.alexforbes.com/>

## Alexforbes Rewards

Alexforbes Rewards offers members valuable savings and discounts on everyday products and services. The benefit partners and discounts are updated regularly for a truly dynamic and exciting online shopping experience. One platform, leading brand names, multiple benefits. It makes perfect sense!

### Here's what you get:

#### Supermarket coupons



The supermarket coupon solution features discounts on these products from some of the leading supermarket chain stores.

**Shoprite, Checkers, Checkers Hyper and Pick n Pay**

#### Airtime deals



Stay connected with convenient access to airtime at discounted rates.



#### Travel deals



For superior rates on all your holiday travel requirements.

#### Wellness



The wellness coupons from Dischem offer the perfect balance of products and services to create a truly customised wellbeing solution.

**Dischem**

### Who is it for?

- > Alexforbes Rewards is for South African members only and we need to have your ID or passport number.
- > Accessing your benefits: the Digital Mall is directly available on the **website**. You can access the discount partners on USSD \*120\*9006# through a call me back option. Supermarket, wellness, airtime and travel deals are available on both the Digital Mall and USSD. Just remember that there's a much wider range of benefits available on the online platform!
- > You stand a chance of winning prizes for downloading vouchers!

## How the fund works



**Every month**, money is put into your fund.

**This is called a contribution.**

After subtracting the costs of running the fund and any insurance benefits, the remaining money is invested towards your retirement.

You retirement savings are made up of:



any previous savings you transferred from another retirement fund



your contributions and any contributions from your employer



investment performance

## Choosing a higher contribution rate

Increasing your contribution rate won't affect your pay, after tax, as much as you think.



**Contribute as much as you can afford towards your retirement.**

Money put into a retirement fund can reduce the amount of money you pay in taxes. You can contribute:

up to **27.5%** of your taxable earnings **or** **R350 000** every year

Consider increasing your retirement contribution amount at increase time so that you feel the impact less.





## How we grow your money

A board of trustees chooses strategies to invest your money for retirement.

They are trusted professionals who are chosen to manage and govern the fund. They use the services of professional asset consultants to develop investment strategies. They also ensure these strategies comply with the law of retirement investing, which is in place to protect your investment.

Unless you have chosen your own investment strategy, your money is invested in the investment strategy your employer chose. This may be one of the **lifestage strategies**.

## About the AF Retirement Navigator portfolio

The average person works for **40 years**

That's why it's a good idea to start investing as early as possible.



### Sometimes investing can be challenging

You want your investments to grow over time. The problem, though, is that aiming for higher returns means having to take on more investment risk, which usually involves more ups and downs (volatility) in the value of your investment with market movements. This means the value of your investment could fall rapidly over short periods and it's painful to experience this. AF Retirement Navigator was developed by Alexander Forbes Investments in partnership with an insurer. It aims to help you grow your investment, while at the same time managing the ups and downs of returns over short periods by smoothing the investment returns that you earn.

- If the underlying investment value rises, the full investment returns may not be allocated. Some returns may be held back to smooth the returns for when the underlying investment value falls.
- If the underlying investment value falls, the portfolio will cushion this impact to some extent by not allocating the full drop in investment value. While the investment returns in the portfolio are smoothed, the underlying market value is not guaranteed and will still move in the direction of the market.

For more information on the portfolio, please refer to your investment guide.

**You decide how much money you save in the fund. How well your investments perform depends on how well the economy is doing.**



## When making important decisions, consult your HR department or a financial adviser

Your decision is your responsibility, but you are not alone in making it.

## HOW?



Call our call centre on 0860 100 333  
or email us at [admin@alexforbes.com](mailto:admin@alexforbes.com)

**alexforbes.com**

# Nomination of beneficiary form

Who needs financial support when I die?

Register for AF Connect today and fill in your forms here.

Who would like to receive a share of your retirement savings as financial support when you are no longer here?

It could be your children, your spouse, your mother, or anyone else in your life who would benefit from your wise financial choices in life. These people are called your 'beneficiaries'.

If you die while you work for your employer, the trustees will use your nomination of beneficiary form as a guide on who to share your retirement savings and life cover (if applicable) with.

**Note:** You need to complete a nomination of beneficiary form for every benefit your employer has included in your employment package, for example funeral cover, life insurance and your retirement savings in the fund.



You can complete all your beneficiary nomination forms on AF Connect, which means all your important information will be stored in one safe place. No more printing of documents and giving copies to your HR or payroll department.

**Why is this so important?** If you don't complete or update your nomination of beneficiary forms, it will take much longer for the benefits to be paid out to you or your family.

Ask your HR or payroll department for your nomination of beneficiary forms if you can't access AF Connect.

## Protecting personal information

The fund understands the importance of keeping your personal information safe. Our privacy statement sets out how the Alexander Forbes Retirement Fund (Pension Section and Provident Section) uses and protects your personal information to comply with the requirements of the Protection of Personal Information Act 4 of 2013 or POPIA. You can find the [privacy statement](#) on our [website](#) under the fund governance section. You may request that the fund delete your personal information. To do this, you must complete the form which is included in the privacy statement. Send your request to our information officer, Chantell Watkins at: [affundio@alexforbes.com](mailto:affundio@alexforbes.com).



# Saving is important, but is it enough?

**When you save**, you put money away in a safe place so that you can use that same amount in the future – it's a good way to manage your money to pay for things while you're working, but it doesn't grow the way you need it to for retirement.

## Saving

VS

## Investing

**When you invest**, you put your money in expert hands so that they can grow it through things like shares, funds, cash and property – giving you the best chance of retiring with enough money, without having to work any harder to increase your wealth.



You can't start saving for your future too early, so why risk being too late?



Relationships and gardens need nurturing and time to blossom ... and so do your retirement savings.

Keep your retirement savings invested, and add to them when you can, so that they can keep on growing over many years.



# Stay invested

Do you have any retirement savings from your previous employer's provident or pension fund?

Check if you have any retirement savings with your previous employer or other funds and consider moving them to one place. Your money will grow alongside the contributions you will be making in the future.



**If you want to do this**, get a withdrawal claim form from your previous employer's HR department, fill that in, and send it back to them. We'll take care of the rest.

## The benefits of consolidating in a nutshell:

- less fees
- more interest earned on interest
- easier to keep track of all your retirement savings



You also have the option to move your previous retirement savings to the Alexander Forbes Retirement Income Solution preservation or retirement annuity funds. You can do this if you'd like to keep your previous retirement savings invested but don't want to move them to your current employer's retirement fund.



**Staying invested means you won't lose your progress and you won't have to start saving all over again.**

While you may be tempted to dip into your retirement savings when leaving your employer, your future self will thank you for keeping your savings invested and growing.



# Your future retirement salary



Making a monthly contribution to retirement may feel like you're losing a chunk of your salary, but when millions of South Africans retire on a third or less of their salary it makes sense to look after your future self.

Think of your contributions as your future salary replacement - the one you can earn without doing any extra work!

If you earned **R10 000** a month **before** retirement

You might receive an income of about **R3 000** **after** you retire



Alexforbes Member Watch™

Create the retirement you want by saving as much as you can throughout your working career. Don't withdraw your retirement savings when you change jobs and get professional financial advice.





## Contact details

If you have any questions about your fund benefits, please contact your human resources department.

Call our call centre 0860 100 333  
Email us at  
[admin@alexforbes.com](mailto:admin@alexforbes.com)



[alexforbes.com](https://alexforbes.com)

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